

# NOTICE

## ON THE PROCEDURE FOR SUBMITTING A WRITTEN COMPLAINT

Pursuant to the provisions of Article 6, point 3 of the Law on the Provision of Tourism Services ("Official Gazette" Nos. 130/17, 25/19, 98/19, 42/20, and 70/21), the service user is allowed to submit a written complaint at the business premises or via mail to the following address: **Providenca more d.o.o. Kralja Tomislava 16, 21220 Trogir, Croatia**, or via email at **providenca.trogir@gmail.com**

We will respond to the written complaint in written form within 15 days from the day of receipt of the complaint.

### **Providenca more d.o.o.**

Tourist Agency Providenca Charter & Travel Branch

Manager: Magdalena Pulić

VAT ID: 36885263950

PROVIDENCA MORE  
d.o.o.  
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